

SULIT



**KEMENTERIAN PENDIDIKAN TINGGI
JABATAN PENDIDIKAN POLITEKNIK DAN KOLEJ KOMUNITI**

**BAHAGIAN PEPERIKSAAN DAN PENILAIAN
JABATAN PENDIDIKAN POLITEKNIK DAN KOLEJ KOMUNITI
KEMENTERIAN PENDIDIKAN TINGGI**

JABATAN PERDAGANGAN

PEPERIKSAAN AKHIR

SESI II : 2024/2025

DPP30053 : FUNDAMENTALS OF SUPPLY CHAIN MANAGEMENT

TARIKH : 26 MEI 2025

MASA : 8.30 PAGI – 10.30 PAGI (2 JAM)

Kertas ini mengandungi **EMPAT (4)** halaman bercetak.

Struktur (4 soalan)

Dokumen sokongan yang disertakan : Tiada

JANGAN BUKA KERTAS SOALAN INI SEHINGGA DIARAHKAN

(CLO yang tertera hanya sebagai rujukan)

SULIT

INSTRUCTION:

This section consists of **FOUR (4)** structured questions. Answer **ALL** questions.

QUESTION 1

CLO1

- (a) i. State **FOUR (4)** types of supply chain applications in business. [4 marks]
- ii. Give **THREE (3)** supply chain value strategies. [6 marks]
- (b) Describe lot size in relation to supply chain service output with a suitable example. [5 marks]
- (c) Explain **FOUR (4)** fundamental attributes of basic customer service below : [10 marks]
- i. Availability
 - ii. Operational performance
 - iii. Service reliability
 - iv. Perfect order

QUESTION 2

- CLO1 (a) Identify **FIVE (5)** objectives of procurement in supply chain management. [5 marks]
- (b) i. Discuss outsourcing in supply chain management. [4 marks]
- ii. Explain **THREE (3)** factors influencing make-or-buy decisions. [6 marks]
- (c) Elaborate **FOUR (4)** manufacturing process in the supply chain. [10 marks]

QUESTION 3

- CLO1 (a) Identify **FIVE (5)** criteria for evaluating the applicability of a forecasting technique. [5 marks]
- (b) Interpret **FIVE (5)** components of the forecasting process. [10 marks]
- (c) Explain **TWO (2)** forecasting techniques in supply chain activities. [10 marks]

QUESTION 4

CLO1

- (a) Recognize **THREE (3)** rationales for low-cost-country sourcing.

[6 marks]

- (b) Discuss **THREE (3)** key global comparisons of supply chain characteristics.

[9 marks]

- (c) Elaborate **FOUR (4)** types of supply chain relationships and their dependency.

[10 marks]

END OF QUESTION